

## **Gate Call Box – Keypad Instructions**

## **GUEST** instructions at the gate call box:

Guest use the **"A"** to **"Z"** buttons to locate the resident's name in the directory. Once the resident's name is displayed, the guest presses the **"CALL"** button and the system will connect to the resident's telephone. A second, quicker method – the guest can enter the resident's 3-digit directory code on the keypad and then press **"CALL"** to place the call.

## **RESIDENT** instructions:

When communication is established by the guest at the gate call box, the resident has the option of opening the gate by pressing "**9**" on their touch-tone telephone or mobile phone. They can deny access to the guest by simply hanging up the call. If access is granted, the resident will hear a confirmation tone in their handset indicating that the gate has opened. The system will automatically hang up after the gate opens.

We recommend residents save the gate call box's out-going number, (386) 214-2072, to your phones contacts with the label of "**CLN Gate**".

\*\* Residents must complete a "Call Box Information" sheet to register their preferred phone number (1 per unit). If a preferred phone number is not provided, the manager will select a number found on the original resident information sheet. The "Call Box Information" sheet can be picked up at the office or printed from the following link:

https://www.oceanscloverleafnorth.com/\_files/ugd/826d56\_8956a31e18cb4d969 6b55382ca1fabf2.pdf

\*\* Some newer types of telephones/cells phones/VoIP phones emit a short tone rather than a continuous tone when their keys are pressed. This may cause the gate's telephone entry system to not respond to the tone open number ("9"). If this happens, simply press the "9" key in rapid succession to open the gate.